## **BEWARE OF** PHISHING EMAILS

## How to identify phishing emails?



Generic greeting or salutation



**Suspicious senders** or unofficial domain names



Grammatical / spelling mistakes



Asking for sensitive personal information



Intimidating messages or messages requesting urgent processing



Offers sound too good to be true

## What should you do if you receive suspicious emails?





Do not disclose sensitive personal information to suspicious senders



Verify the identity of sender through channels other than those stated in the email



Do not click suspicious links or open suspicious attachments



Delete the confirmed phishing email message



Report to appropriate parties as necessary, e.g. the impersonated party, IT support of your organisation or the Hong Kong Police Force



GOVCERI Government Computer Emergency **Response Team Hong Kong** 



Hong Kong Computer Emergency Response Team **HKCERT** Coordination Centre



杳港警務處 Hong Kong Police Force