Be a Smart Netizen – The Importance of Security Awareness

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Agenda

1. **Opening**
   - ❑ **HKCERT**
   - ❑ **Sharing – WhatsApp account compromise**
   - ❑ **Security Awareness**
2. **Recent attacks and incidents**
   - ❑ **Supply Chain Attack**
   - ❑ **Data protection**
3. **Trends**
   - ❑ **Statistics**
   - ❑ **Observations**
   - ❑ **Q & A**

Cybersecurity - HKCERT

coordination of cybersecurity incident response for local enterprises and Internet Users.

Hong Kong Computer Emergency Response Team Coordination Centre

Hotline: **8105 6060**

HKCERT services

01 Security Alert Monitoring and Early Warning

02 Report and Response

03 Publication of Security Guidelines and Information

04 Promotion of Information Security Awareness

4

HKCERT acts as

point of contact for cross-border cyber security incidents for Hong Kong

Global Researchers

FIRST
Improving Security Together

APNIC

Dot.Asia
ORGANISATION

APCERT
Asia Pacific Computer Emergency Response Team

International Point of Contact

HKCERT

Local Coordinator

Internet Infrastructure

Enterprises & NGO

IT & Security Vendors

Universities

Local Security Researchers

GovCERT.HK

Sharing – WhatsApp account compromise

WhatsApp account compromise

- Traditionally, the attacker tried to impersonate one of the contacts of victim to lure him/her to provide the WhatsApp verification code.

> My account has been locked.
> Can you forward the SMS verification code to me?
>
> 下午2:47
>
> 😊 輸入訊息

> WhatsApp 驗證碼 [____].
>
> 您可以點擊連結驗證電話：
> v.whatsapp.com/[____]

- The victim's WhatsApp account was compromised even he/she did not do so. Why?

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WhatsApp account compromise

- The attacker obtained the WhatsApp verification code through victim's voicemail:

1. The attacker tried to "verify your number" through "Call Me"
2. The voice verification code would be recorded by the victim's voicemail after the call was declined/ in vain).
3. The attacker tries to login the victim's voicemail to get the voice verification code.

Root cause : Default voicemail password

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WhatsApp account compromise

- Any security weakness can be an entrance for an attacker

- Strong Security Awareness can help you to avoid becoming a victim

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Security Awareness

■ Awareness

- "The state of being conscious of something." (source: Wikipedia)
- Real life examples: Health, Road Safety

■ Security Awareness

- Understand the importance of security
- Understand the consequence of neglecting security

Supply Chain Attack

- Eating an poisoned apple is dangerous

Supply Chain Attack

- A supplier supplied unofficial goods.

- In general, a trusted retailer provides better quality control on their goods.

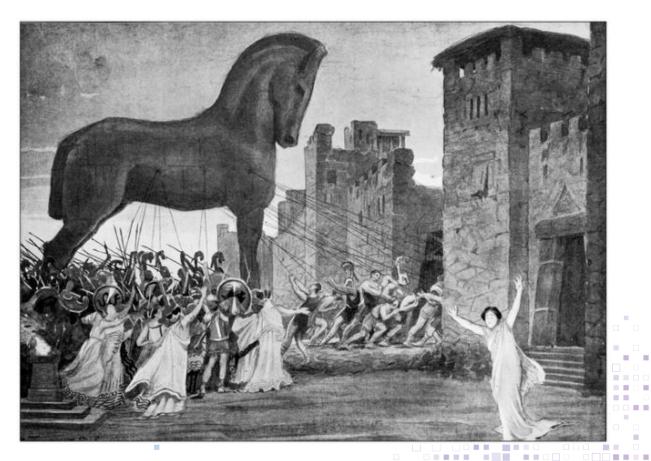- Select a trusted source to buy/get the hardware and software.
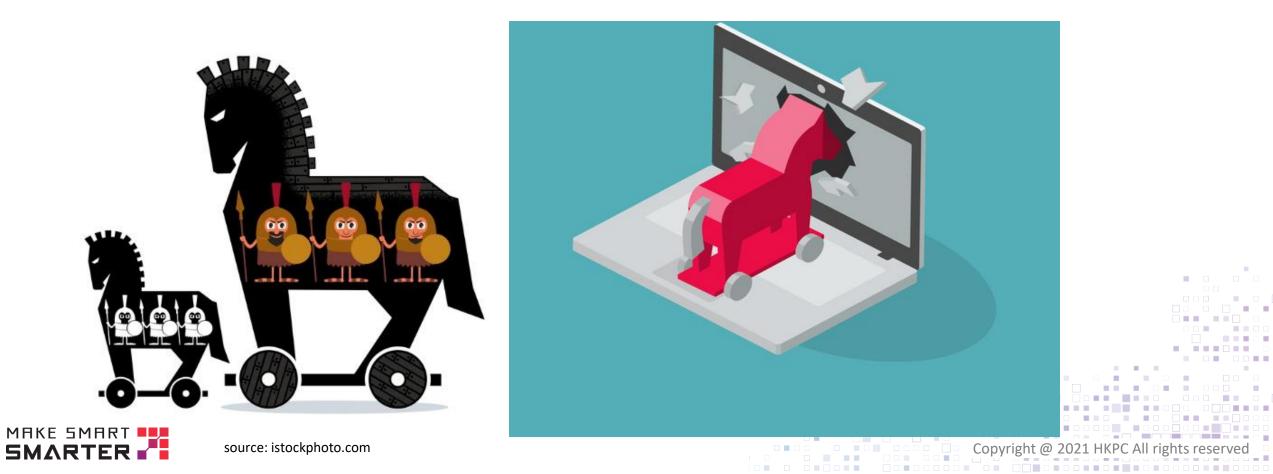
- Taking an unattended horse home is risky.

source: istockphoto.com

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Supply Chain Attack

- If someone posted a Google drive link to share a Windows update package, should you try it ?

source: istockphoto.com

- **Only use Official channels to update the software**
- **Follow latest Threat Intelligence**

https://www.hkcert.org/

8105 6060

hkcert@hkcert.org

Hong Kong Computer
Emergency Response Team
Coordination Centre
HKCERT

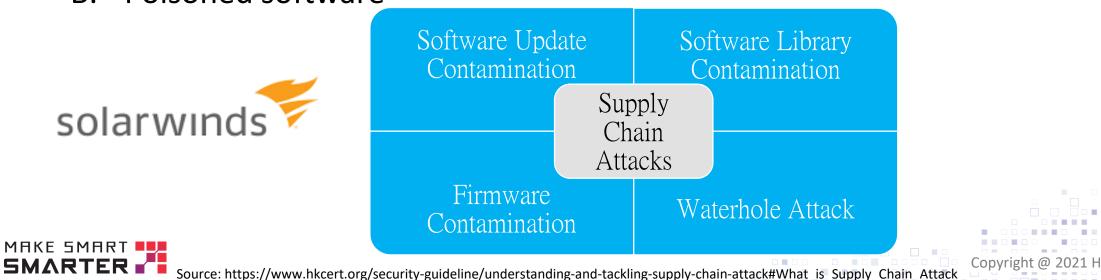f HKCERT

in HKCERT

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Supply Chain Attack

- Leveraging on our **trust** on our supply chain partners to bypass **traditional defenses**.

- Sufficient Security Awareness may help to prevent it.

- Examples:
A. Unofficial software update
B. Poisoned software

Software Update Contamination	Software Library Contamination
Firmware Contamination	Waterhole Attack

Supply Chain Attacks

solarwinds

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Data protection

- ## Users information leaked on a hacking forum
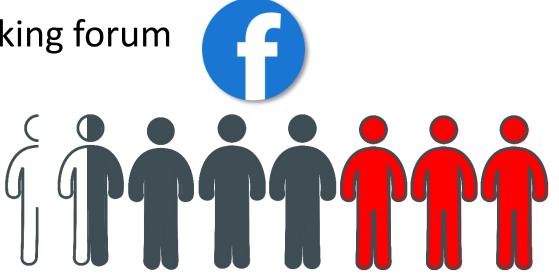
HKCERT
4月4日下午9:17 · 🌐

【3百萬個香港Facebook帳戶資料外洩】

黑客剛剛公開咗全球共5億3千3百萬個Facebook帳戶資料，包括手機號碼、用戶名稱、性別及工作地點等，當中有近3百萬個係屬於香港帳戶，即係話大家嘅手機號碼即使 set 左不公開，但宜家都被黑客偷哂出嚟任人睇。

黑客其實早於2019年已偷咗相關資料，販賣完結後先喺呢兩日對外公開，其他罪犯可能利用資料進行新一波釣魚詐騙，Facebook 帳戶被入侵還可能影響其他經Facebook 登入的服務。HKCERT提醒大家提防詐騙電話，sms/WhatsApp等短訊及帳戶被盜。

請緊記六招應對黑客：
1. 提防利用個人資料進行嘅釣魚詐騙電話及短訊
2. 切勿點擊可疑電郵、短信、連結或附件
3. 更改帳戶密碼及啟用雙重認證，以減低密碼被盜影響
4. 定期檢閱帳戶有否可疑的登入紀錄
5. 檢查及移除不再需要使用 Facebook 登入的網上服務
6. 參閱網絡帳戶的私穩設定，盡量減少個人資料的公開程度

Estimated Population in Hong Kong
Approx**. 7.47M** (by end of 2020) – by Census & Statistics Dept.

Estimated Facebook Users in Hong Kong
Approx**. 6.61M** (by 2020) – by Statista.com

Estimated Affected Facebook Users in Hong Kong
 Approx. **3M** affected users

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source: https://www.facebook.com/hkcert/

Phishing attacks are common

Statistics

HKCERT Incident handling 2021 Q1 (phishing)

Compare with 2020 Q1
(average)

↑ ~30%

No. of incidents

- 400
- 340 (Jan 2021)
- 282 (Feb 2021)
- 366 (Mar 2021)

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Source: HKCERT
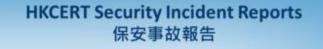
Statistics

HKCERT Security Incident Reports 2020

Phishing Cases (YoY)

35%

HKCERT Security Incident Reports
保安事故報告

Major Security Incidents 主要保安事故			
	2019	2020	Change 變化
Botnet 殭屍網絡	4,922	4,154	↓ 16%
Phishing 網絡釣魚	2,587	3,483	↑ 35%
Malware 惡意軟件	1,219	181	↓ 85%

Defacement 網站塗改 <1%
DDoS 攻擊 1%
Malware 惡意軟件 2%
Others 其他 5%
Botnet 殭屍網絡 50%
Phishing 網絡釣魚 42%

Total 總數
8,346
↓ 12%

Ransomware mainly targets the enterprises, causing a drop of personal malware cases
勒索軟件主要以企業為目標，導致個人惡意軟件事故報告減少

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Source: HKCERT

Observations

Observations

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Observations

渣打銀行提醒客戶留意「網絡釣魚」短訊及偽冒網站

2021-04-25 HKT 17:50

f 推介 5   分享工具 f ✔

渣打銀行提醒公眾，有關網站和短訊與該行無關。（港台圖片）

渣打銀行就「網絡釣魚」短訊及偽冒網站提醒客戶，表示發現一個偽冒由渣打發出的短訊，提示客戶點擊至偽冒銀行的網站，相關網站要求客戶輸入網上銀行用戶名稱及密碼。

渣打提醒公眾有關網站和短訊與該行無關，渣打不會在短訊中包涵任何要求客戶提供登入資訊或個人資料的網頁連結。偽冒網站會以不同域名出現，部分網址或與有關所列的網址在字母、數字或符號上有些微差別，以誤導公眾。

Source: https://news.rthk.hk/rthk/ch/component/k2/1587624-20210425.htm

Phishing attacks can be distributed through different channels

Observations

MI5 warns of spies using LinkedIn to trick staff into spilling secrets

Gordon Corera
Security correspondent, BBC News
@gordoncorera

⏱ 20 April

Spies are using fake profiles to steal classified information, according to the counter-intelligence agency MI5

At least 10,000 UK nationals have been approached by fake profiles linked to hostile states, on the professional social network LinkedIn, over the past five years, according to MI5.

It warned users who had accepted such connection requests might have then been lured into sharing secrets.
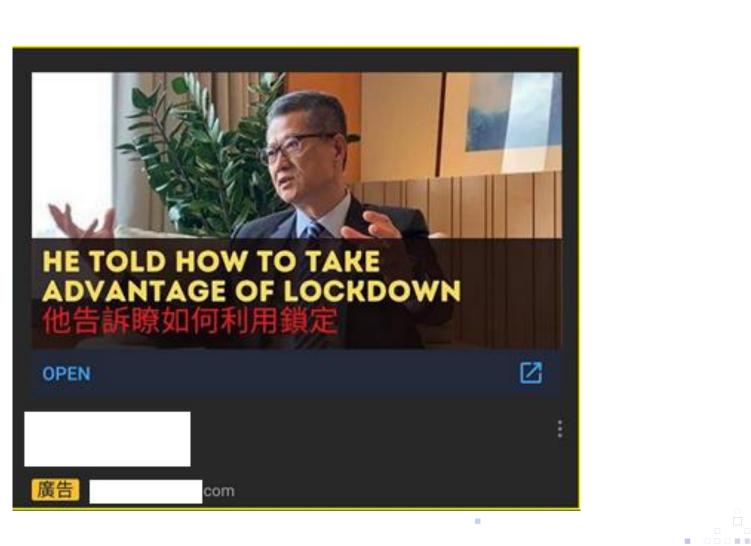
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Observations

A blue verification badge confirms that this is an authentic Page for this public figure, media company or brand. Learn more about the verified badge.

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Observations

- YouTube

Observations

- YouTube

Observations

- YouTube

yahoo! 新聞

匯豐尚玉委郭富城為品牌大使 截至第三季客戶人數比去年底升近8%

2020年11月23日 · 1 分鐘文章

<匯港通訊> 匯豐表示，積極拓展香港財富管理業務，近期設立全新財富管理及個人銀行業務，集合旗下零售銀行、財富管理、私人銀行、保險及資產管理業務的自身優勢，管理規模高達1.4萬億美元的資產。其中，匯豐在港為尚玉及私人銀行旗下的高資產淨值客戶管理總值2490億美元的資產，預計高資產淨值客戶推動香港財富管理業務增長。

該行表示，尚玉集中服務高資產淨值客戶，推出兩年透過開發不同產品，持續投資建設平台及培育人才，以滿足這些客戶不斷變化的需求。截至今年第三季末，匯豐香港尚玉客戶人數比2019年底增加了接近8%。該行今日公布，委任郭富城出任尚玉在港的新品牌大使。

Source:
https://hk.news.yahoo.com/%E5%8C%AF%E8%B1%90%E5%B0%9A%E7%8E%89%E5%A7%94%E9%83%AD%E5%AF%8C%E5%9F%8E%E7%82%BA%E5%93%81%E7%89%8C%E5%A4%A7%E4%BD%BF-%E6%88%AA%E8%87%B3%E7%AC%AC%E4%B8%89%E5%AD%A3%E5%AE%A2%E6%88%B6%E4%BA%BA%E6%95%B8%E6%AF%94%E5%8E%BB%E5%B9%B4%E5%BA%95%E5%8D%87%E8%BF%918-070449966.html

Video Time

釣魚攻擊要小心 不明電郵咪亂開

https://www.youtube.com/watch?v=aWk7LP05zs4

Key Points (Video)

- Think before you act
- No free lunch
- Protect your sensitive & personal information
- Beware of information from different channels

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- **Strong Security Awareness can help you to avoid becoming a victim**

Q & A

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